

Application No. 10/002,742
Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01705/LH**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO

Serial No. : 10/002,742

Filed : November 2, 2001

For : SYSTEM, METHOD AND COMPUTER
PROGRAM FOR COMPLAINT REPORT
ISSUE

Art Unit : 3623

Examiner : Romain Jeanty

CERTIFICATE OF FACSIMILE
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TO NO. 1-571-273-8300

TOTAL PAGES: 2

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I hereby certify that this paper
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N. Sahadeo
Nalini P. Sahadeo

Dated: August 18, 2005

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AUG 18 2005**INFORMATION DISCLOSURE STATEMENT**

Commissioner for Patents
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Alexandria, VA 22313-1450

S I R :

Submitted herewith is a Form PTO/SB/08A listing publications
which were cited by the Examiner in an Office Action dated August
3, 2005 in related application Serial No. 10/002,745.

It is respectfully requested that these publications be
considered and made of record in the present application.

It is respectfully requested that an initialed copy of the
Form PTO/SB/08A be returned to indicate that these publications
have been considered and made of record.

Respectfully submitted,

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT			Application Number	10/002,742				
			Filing Date	November 2, 2001				
			First Named Inventor	Toshio UENO				
			Group Art Unit	3623				
			Examiner Name	Romain Jeanty				
Sheet	1	of	1	Attorney Docket Number	01705/LH			
U.S. PATENT DOCUMENTS								
Exam. Inits ¹	Cite No ²	Document Number	Kind Code ³	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion		
		5,197,005	A	SHWARTZ et al	03-23-1993			
		5,446,883	A	KIRKBRIDE et al	08-29-1995			
		6,766,320	B1	WANG et al	07-20-2004			
FOREIGN PATENT DOCUMENTS								
Exam. Inits	Cite No ⁴	Office ⁵	Document Number ⁴	Kind Code ⁶	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
Examiner Signature					Date Considered			

* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.

⁶ Mark here if English translation is attached.

DATE MAILED: August 18, 2005